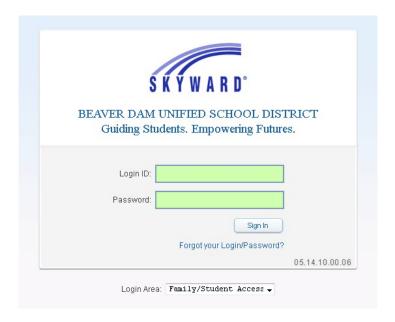


# Welcome to Skyward Family Access



# Family Access User's Guide

Beaver Dam Unified School District 705 McKinley St. Beaver Dam, WI 53916

For questions not answered in this manual, call 920-885-7300 ext. 1116 or email FalkinhamM@bdusd.org

## **Introduction to Family Access**

#### What is Family Access?

Family Access is a web-based service that empowers parents/guardians and students to view school-related information anywhere they have access to the internet. Information available online includes:

- Calendar information with assignments, attendance and message information
- Detailed gradebook information (Middle & High School only)
- Messages posted by teachers and schools
- Attendance records by data and types of attendance
- Student schedule
- Food service balance, payments and purchase history
- Fee Management
- Login history

# Information Source and Security

The information in Family Access is "real time" based on the data in the district's Skyward Student Information System. Please keep in mind that grades are fluid and can change daily/weekly as the teachers add assignments and grades to the system.

Family Access is a password protected site intended for use by the specific user to which the account was issued. PLEASE KEEP YOUR USERNAME AND PASSWORD CONFIDENTIAL to avoid unauthorized use of your account. Each parent and student will be issued a unique user name and password. Parents have different levels of access and different types of information than what students have. It is important that you use the account that was created for you. Other industry standard security measures are in place to ensure that information and transactions are done securely and safely.

## System and Internet Browser Requirements

Family Access will run on Firefox, Chrome, Internet Explorer, and Safari web browsers and with Mac OS 10.6 or newer and Windows Vista or newer operating systems.

There is also a Skyward Mobile App for iOS and Android devices.

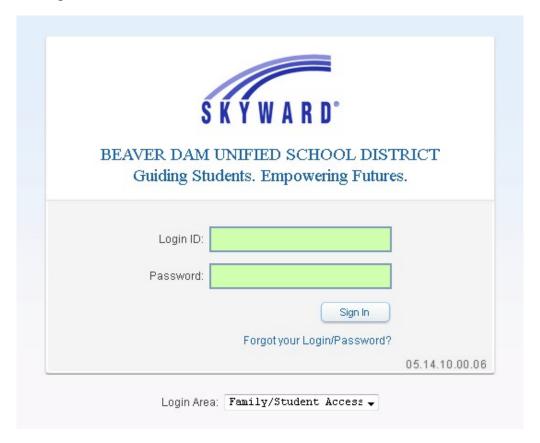
## **Getting Started**

#### USERNAME AND PASSWORD

A user name and password are required to use Family Access. Your user name and password are available by using the "Forgot your Login/Password" link on the login page. If you need assistance, please contact your child's school.

#### LOGGING IN

- Follow these steps to log in to the system:
- Open your internet browser (Firefox, Chrome, Internet Explorer, Safari)
- Go to the BD School District webpage (www.bdusd.org)
- Click on The Skyward Family Access link at the top of the page OR choose the Skyward Family Access page from the drop-down menu under the Parents tab and click Family Access Login icon.
  - Enter your unique username and password
- Click the login button

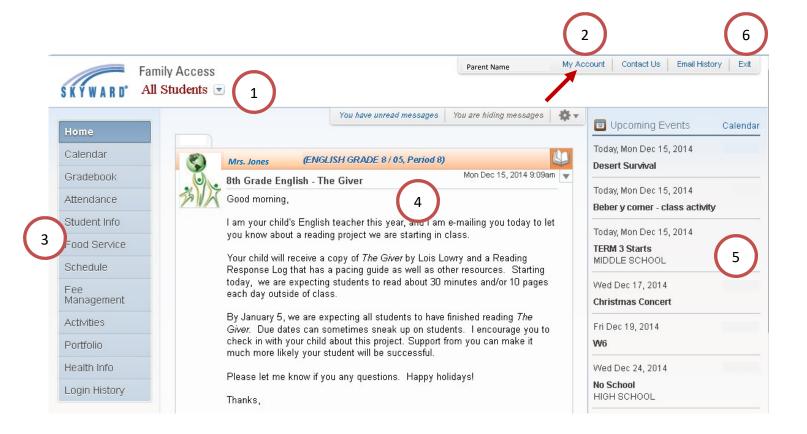


## **Navigating Family Access**

#### **NAVIGATION FIELDS/LINKS**

The navigation links are available to you on any Family Access screen you see. Use these links to quickly navigate through the system.

- 1. For families with multiple BDUSD students, use the pull down menu to select the student for whom you wish to view information.
- 2. Use the My Account button to access information about your login and email.
- 3. Use the tabs along the left side to verify student information and view items such as the calendar, grade book, food service, attendance, etc.
- 4. The center section contains current messages from your child's school and/or teacher(s) and food service payments.
- 5. The right column contains upcoming events for your child(ren).
- 6. Please use the Exit button to logout of the system at the end of your session. **NOTE: If you are using a computer in a public place such as the library or some other shared computer, be sure to exit so the next user of the computer is not able to see your Family Access information.**



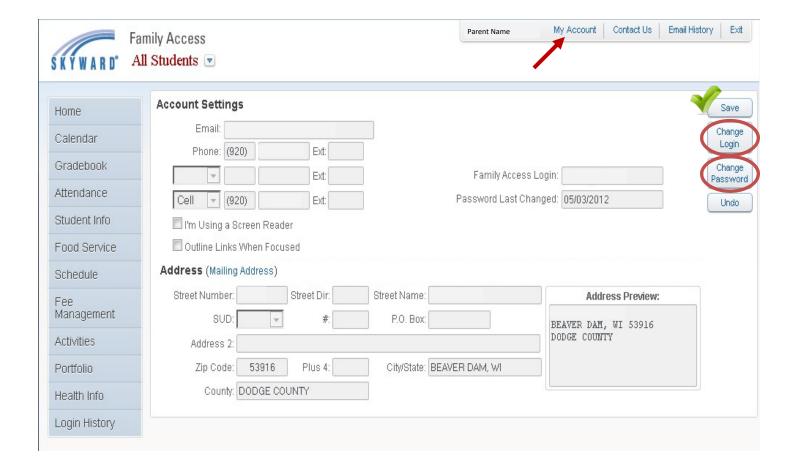
## My Account

#### MY ACCOUNT

You can use the My Account screen to do the following:

- View your contact information (please contact your child's school with any updates/corrections)
- Change your login name
- Change your password

Click SAVE after making any changes.

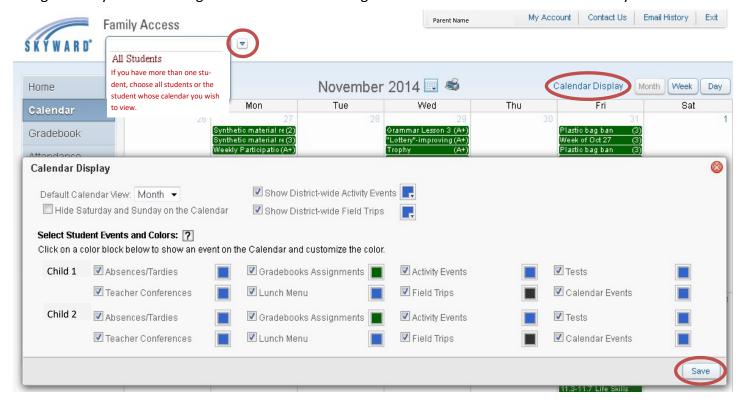


## Calendar

The calendar gives you an option of showing three types of information:

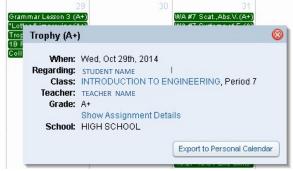
- Absences/Tardies
- Gradebook Assignments & Grades Earned
- Calendar events such as days with no school

Click **Calendar Display** for options on the type of information you wish to show on your calendar. If you have more than one child in BD schools, you may wish to set different colors for each child so it's easy to tell whose assignments you are viewing. NOTE: Grades and assignments are not available for elementary students.



You can see from the calendar above that daily assignments will show up on dates they were due and absent and/or tardy marks are included, too. Click on a grade or attendance mark to view more information about that item.

When teachers enter assignments in their gradebook in advance of the due date, the assignment and any details they have included in the gradebook will be visible on your calendar so you can help your student stay on top of upcoming assignments and



tests. Teachers are encouraged to enter large assignments and tests early so parents and students can plan for upcoming due dates and test dates.

### **GRADEBOOK**

The gradebook will show current assignment information in real-time. Columns highlighted in yellow indicate the current term grades. **Current term grades are not finalized until you see them printed on a report** 

card after the quarter or semester has ended. Grades that have been printed on a report card will appear in bold.

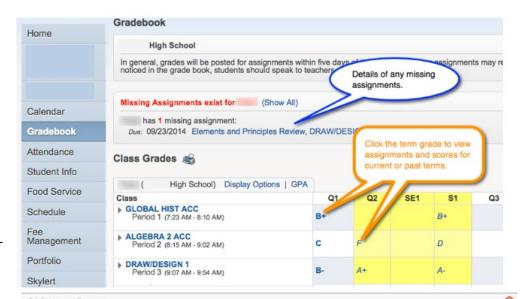
Missing assignments will be highlighted at the top.

Click **Display Options** to enable the ability to see scores for the five most recent assignments in each class in addition to term grades.

Click on term grade to view the assignments and scores.

After clicking the term grade, you will see a view similar to this. Notice the icons for special codes and comments. Click the icon to reveal more information.

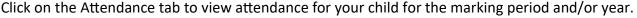
Click the assignment title to view more information about the assignment.

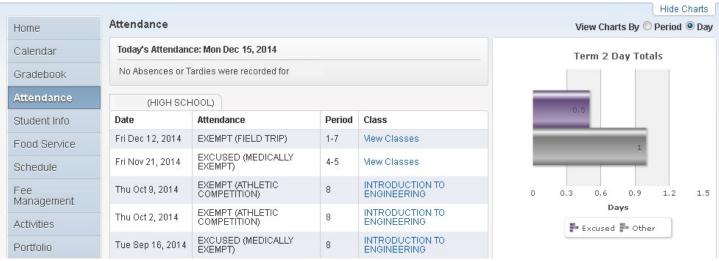




Helpful Hint: When looking at the gradebook, look at category headings and grades to see where your child is doing well and where to focus on improvements. In the case above, the student is doing well on assignments (A-) and tests (B), but is doing poorly on labs (D+) and quizzes (F). The Quarter 1 grade of B— is not a bad grade, but there are two key areas the student could focus on in order to improve his/her grade.

## **Attendance**





Click Period in the upper right corner to view a chart of the number of periods your child has missed in the current marking period and year-to-date.

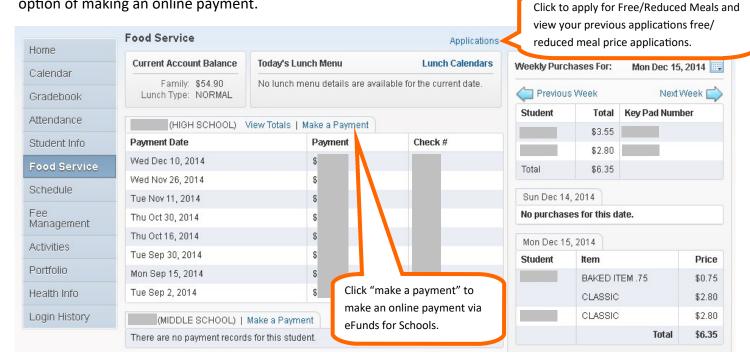
## **Student Information**

The student information screen will show general demographic and contact information we have on file about you and your student. If there is any information that needs to be modified or added, please contact your child's school or use the link in the Parent Contact Information area on the school's website.



## **Food Service**

The food service link provides account balance, payments made, and information about specific purchases each day. In addition to being able to view the payment history, you have the option of making an online payment.

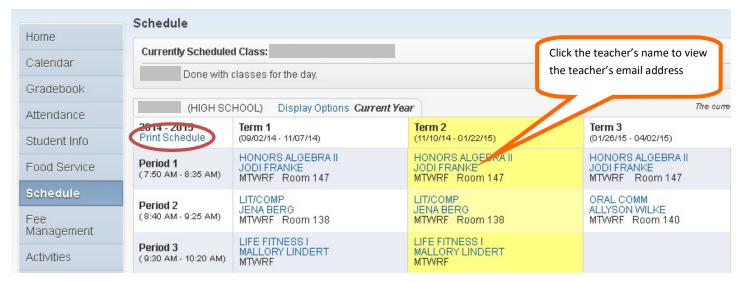


## Schedule

The student's class schedule can be displayed by current term or by current year. The schedule includes the period, meeting time, room location, course and teacher name and a link with each teacher's email address.

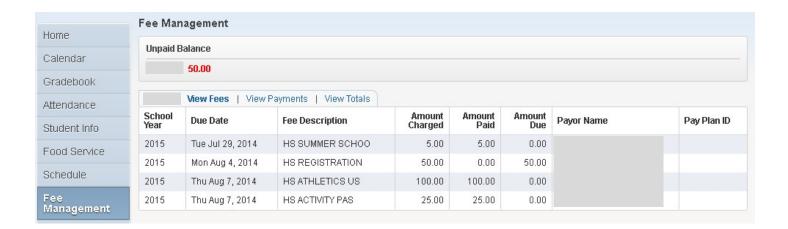
Click Display Options to toggle between viewing the current term and the current year.

Click Print Schedule to have a printable copy of the schedule.



## Fee Management

Fee Management is the place where you will see fees that are charged for things like school activities, required registration fees and materials fees. You will see the current unpaid balance at the top and columns for amount charged, amount paid and amount due. You will also see tabs for View Fees, View Payments and View Totals. You can also make payments through eFunds for Schools using the "Make a Payment" link.



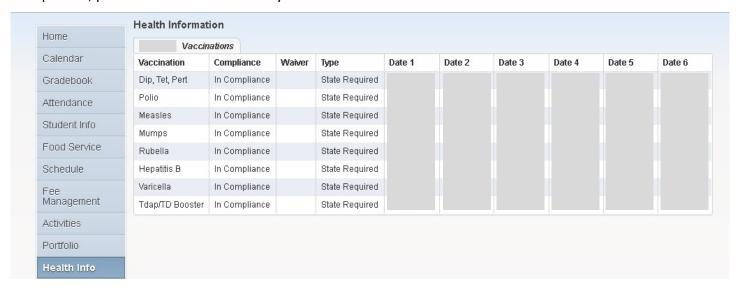
## **Activities**

The activities area shows the activities your student is involved in for the current school year. These include athletics, clubs and other extra curricular activities. Some activities may have requirements attached. Click on the clipboard to see the requirements and if your child has met those requirements.



## Health Info

The Health Info area shows the student's vaccination records. If you see a vaccination record that is out of compliance, please contact the nurse at your child's school.

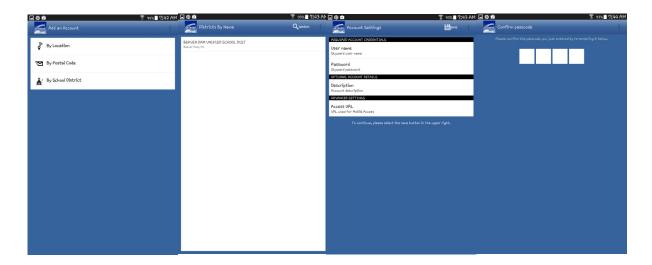


## **Skyward Mobile Application**

Skyward has a mobile app available to easily access your Family Access account from your mobile device. Search the Apple iTunes Store or Google Play store for the Skyward Mobile Access app. Install and launch the app.



- 1. Locate the district by name, postal code (53916) or current location.
- 2. Select Beaver Dam Unified School District
- 3. Enter the login name and password provided to you by the district and press Save.
- 4. Enter a 4 digit security code of your choice
- 5. Confirm the 4 digit security code.



- 6. Choose Family Access
- 7. Select your child's name
- 8. Begin selecting from the categories of information
- 9. Click **Back** to go back one screen. Click **Student** and then **Home** to get back to the home screen.
- 10. Choose Logout to securely exit the app.